

# The PushToTest Subscription

The PushToTest™ Subscription is a service agreement to deliver technical support, training and certified software patches and updates that assist you during every stage of the application life-cycle, including design and development, testing and deployment, and on-going management and monitoring of your enterprise application deployments. PushToTest service agreements reduce your enterprise and organization's business and

technical risks, increase IT productivity, speed time-to-deployment and improve your success rate for all PushToTest TestMaker-based projects.

By taking advantage of these services your organization will be confident in standardizing on PushToTest TestMaker governance and test automation technology with a close business relationship with the PushToTest company.

## PushToTest Subscription Helps You With

- Answers to your use of unit, integration, functional, and regression test automation
- Direct communication with PushToTest core developers and committers
- Bug confirmation, patches, and workarounds
- Highest level priority on bug fixes and improvements
- Certified software releases
- Product roadmaps

## PushToTest Subscription Details

### Technical Support

PushToTest offers Gold and Platinum levels of support services.

#### Gold Level Support

- Email and telephone-based comprehensive support
- Guaranteed 1 business day response time, Monday to Friday, 9 am to 5 pm Pacific time
- 5 cases
- Additional cases available
- Customer Service Portal for access to bug tracking system, product roadmaps, patches, and certified software

#### Platinum Level Support

- Email and telephone-based comprehensive support
- Direct release of certified TestMaker software
- Guaranteed 4 business hour response time, Monday to Friday, 9 am to 5 pm Pacific time
- 10 cases
- Additional cases available
- Customer Service Portal for access to bug tracking system, product roadmaps, patches, and certified software

### How To Get Started

Contact PushToTest Subscription sales at:

By email: [sales@pushtotest.com](mailto:sales@pushtotest.com)

Web: [www.pushtotest.com](http://www.pushtotest.com)

Phone: (408) 374-7426 (USA, California time)

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